

The Pentecostal Church

4820 S. Germantown Road
Memphis, TN 38141

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I am the Audio / Video director for The Pentecostal Church in Memphis, TN, pastored by Terry Black. We had been putting off the upgrade of our sound system for years because of budgetary issues, and later on by the fact that we would be relocating. In the second quarter of 2008 we were starting to have equipment problems, and decided it would be worth the investment for an upgrade. In August of 2008, bid invitations were sent to four different contractors to install the new sound system spec'd out by the audio consultant. Summit Integrated Systems was one of those contractors. We did an extensive reference check on the contractors that were bidding on the project, and personally talked with all of the company's owners. The one that impressed me the most was Chris Rayburn from Summit. He was very knowledgeable, answered the many questions I had, and was genuinely interested in our wants and needs.

The contract was signed with Summit, and from that point forward I was amazed at the way the project was handled. Every 't' was crossed and every 'i' was dotted. We were well informed as to what was going on, and when it would happen, all while taking into account our busy church schedule.

From the day they arrived to start the install to the day they left, every employee of Summit went above and beyond what was expected. Because we had an existing building unforeseen issues turned up. The employees of Summit took it all in stride, and made the necessary adjustments. I was onsite throughout the install and never once second guessed what or why they did things the way they did. They had very high standards for attention to detail on every aspect of the project.

Summit has spoiled the cleaning staff at The Pentecostal Church. Every worker that comes in now has to live up to the Summit standard of cleaning up after themselves when they are through. I can say none have lived up to that standard.

Not only did we find a great company to deal with, but we also gained some very true friends in the process. We've talked / e-mailed back and forth many times since the install, and count it an honor to consider them our friends. In the world we live in now, it was a pleasant surprise to find a company of their caliber.

I would highly recommend Summit Integrated Systems. Feel free to contact me with any questions or concerns.

Tim Reid
Director of Audio / Video
901-210-3760